



## Our Assist Services

Northbridge Insurance Go provides your small business customers with the comprehensive insurance coverage they need, plus a number of extra services for added peace of mind\*.

Legal Assist, Trauma Assist and Risk Management Assist services can help them protect the things they've worked so hard to build—all available at no additional cost.

### Legal Assist

Legal Assist<sup>1</sup> provides customers with access to telephone legal advice on a wide variety of legal issues, including commercial, employment and tax law, among others. No question is too small—whether they're looking for advice on protecting a new product idea or need help navigating through contract legalese, Legal Assist is available to provide advice along with practical solutions.

### Trauma Assist

We care about our customers and their well-being. With Trauma Assist, they have access to confidential 24-hour counselling services to help them, their employees and family members cope with the emotional effects of a loss. This service includes access to personal, one-on-one counselling services by telephone or in-office appointment following a traumatic insured loss such as a lawsuit, fire, robbery or a loss resulting in a serious workplace injury or death. In-office Critical Incident Stress Management services are also available for groups.

### Risk Management Assist

With Risk Management Assist<sup>2</sup>, customers have telephone access to our team of Risk Services specialists, who can answer questions and provide guidance on a variety of property, auto and liability loss prevention topics to help them mitigate risks and potential future losses. These topics include fire detection and suppression systems, building security, contractor's liability and driver training, among others.

### Want to learn more?

Contact your Northbridge Insurance **Business Development Manager**.

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\* Not all insurance policies are eligible and not all losses are covered, contact us for details.

<sup>1</sup> Services not provided for criminal, personal or insurance issues, do not provide representation in legal proceedings or legal fees coverage and are not an insurance policy. Services provided by Assistenza International, through lawyers licensed in your jurisdiction.

<sup>2</sup> Services provided by our Risk Services specialists and are intended to augment your internal safety, compliance and risk management practices, and are not a substitute for professional advice. Services are not an insurance policy or legal advice.

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